Rewire Security – Fair Use Policy

Date published: 01/07/2025

This Fair Use Policy forms part of and should be read alongside <u>our terms</u>. It applies to data stored on the cloud from your use of 4G Dashcams registered to one of the Rewire Security subscription plans. If there is any inconsistency between this policy and the Terms, this policy will prevail.

A small number of our customers use unusually high amounts of cloud data storage. As with all systems, extremely high data usage can negatively affect service levels and the experience that we want to provide to our customers while using the Rewire Security products and services. To keep things fair, and to protect the level of service we are committed to providing,

we monitor data usage levels across our system to identify any usage which we consider to be excessive and which could impact our service levels and customer experience.

There are many reasons why there data usage may become excessive. For example, your camera may be triggered regularly if it is set up in an area where there is a lot of movement. If we notice that your usage exceeds is or is likely to become excessive we will notify you and ask you to moderate your usage. If we have notified you as outlined above, we may monitor your data usage at further intervals at our discretion. If we observe that the data usage is or continues to be excessive during any such subsequent period, we may further notify you of this, outlining our proposed course of action, which may include terminating your subscription plan at our sole discretion. If Rewire Security terminates your plan and you subscribe again, at any subsequent time, to a Rewire Security subscription plan, and are in breach of this fair use policy again, we will will once more terminate all your subscription attempts. In each case save in the case of emergency to protect the integrity and functionality of our services we will only take such actions after a further, reasonable period of notice which will be communicated to you.

This policy and the data usage allowance is in force from 01/07/2025