

# Spytrack Nano v2 Quick user guide

Follow the steps in this guide before you install the tracker



## 1 LOCATE THE IMEI NUMBER

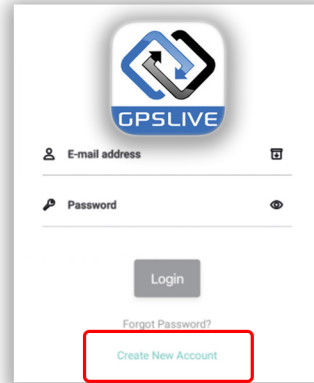


The IMEI number will be printed on the box.

If you are an existing user, log in to your GPSlive account and continue to step number 5.

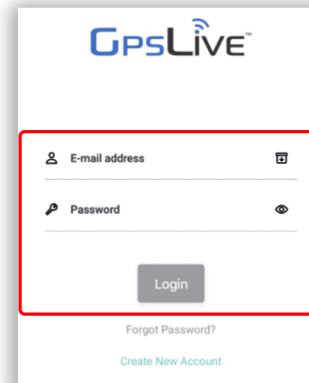
If you have purchased a device with subscription (service top-up) continue to the reverse of this guide.

## 2 REGISTER YOUR ACCOUNT



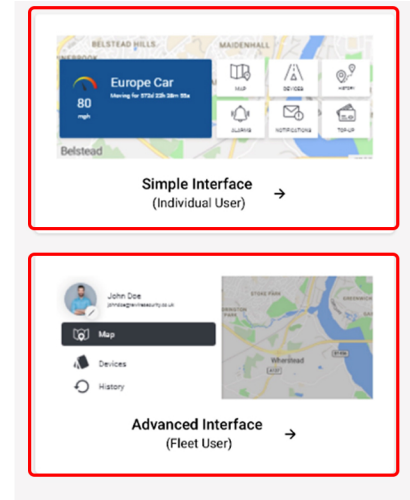
Download the GPSLIVE app from the Apple App Store or Google Play store. Open the app and tap on "Create New Account". Enter your email address and tap on "Register".

## 3 ACCESS YOUR ACCOUNT



Check your email inbox/spam for an email from GPSLIVE which will contain your username and password. Open the GPSLIVE app and log in using the username and password provided in the email.

## 4 SELECT YOUR INTERFACE



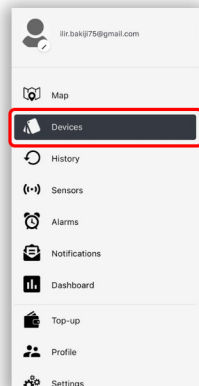
This can be changed in settings at any time.

## 5 ADD YOUR DEVICE

Advanced Interface

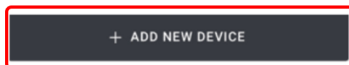


Tap on menu button in the top left corner

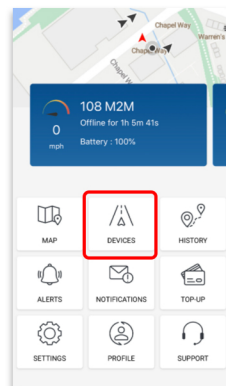


Tap on Devices

Tap on ADD NEW DEVICE

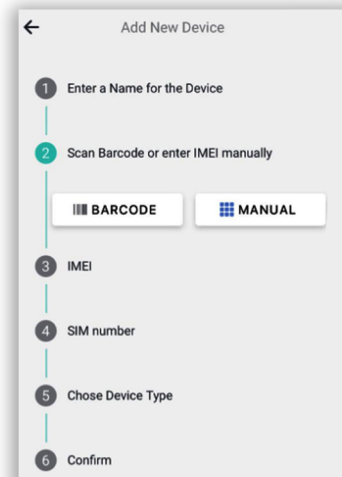


Simple Interface



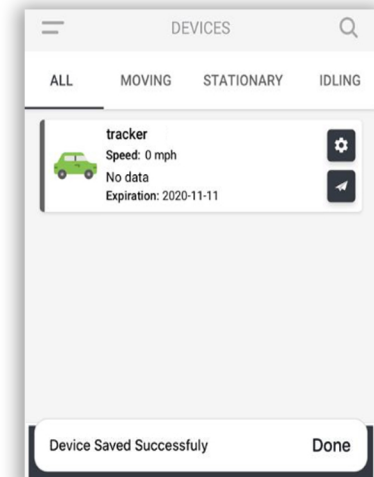
Tap on Devices

## 6 FILL THE FORM PROVIDED



Fill the form provided and tap on Save

## 7 SAVE YOUR DEVICE



Your Device has been added and activated



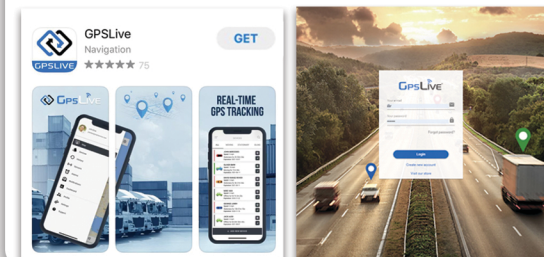
## What do the LED lights on the Tracker mean?

- Red: Battery status indicator**  
Fast flash: Low battery / charging  
Off: Device operating normal  
Solid: Battery fully charged
- Green: GSM network indicator**  
Slow Flash: Connected to GSM network  
Fast Flash: Searching for GSM signal
- Blue: GPS signal indicator**  
Solid: GPS satellite fix established  
Fast Flash: Searching for satellite signal

# Accessing your account

To access your account please visit: [WWW.GPSLIVE.CO.UK](http://WWW.GPSLIVE.CO.UK) or get our free to download app on Google Play or Apple App Store

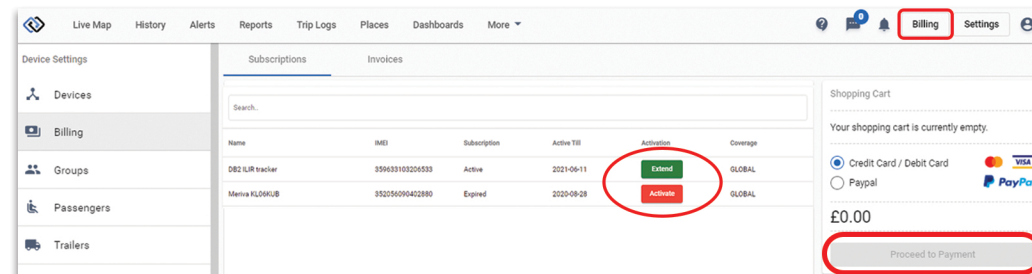
Please use the details below to log in to your account. You can change your password once you have logged in to your account.



Your login details are going to be displayed here if you have purchased your tracker with service top-up.

# How do I extend my subscription?

Visit [WWW.GPSLIVE.CO.UK](http://WWW.GPSLIVE.CO.UK), log in and follow the instructions below:



Click on Billing In the top right corner

Click on Activate/Extend on the device you wish to activate or extend

Proceed to the payment screen

# Troubleshooting

When you initially power on the device, it can take up to 15 minutes to establish a connection. Keep the device in a good signal area until it shows online on GPSLive.

Ensure that you place your device on charge for 4 hour, until the red LED indicator light turns solid.



**Q** How can I get the best tracking from my device?

**A** The default position update interval of the Spytrack Nano is 60 seconds. You can change this setting from your spytrack account using the send command function. Increasing the update frequency will improve tracking accuracy but reduce battery life. The device should be installed in a place where it can receive good satellite signal. Installing it behind materials such as concrete (walls) or metal (bonnet) will degrade the signal and reduce tracking accuracy.

**Q** The device is "offline" and the green LED is constantly flashing quickly.

**A** The green LED should only flash fast for a short period after switching the device "on". It will start flashing slowly once the device has established a connection. If it's constantly flashing fast, the tracker's location may not have enough GSM signal reception to establish a mobile internet connection. Please take the device for a quick walk or drive. If the issue persists, contact our tech support team.

**Q** The device is not updating or refreshing its location on the map.

**A** Check the blue LED light to see if its solid or flashing fast. If it is flashing fast, place it by a window or take it outside for a quick walk or drive. See if the LED changes to solid blue. If it still hasn't, turn the device "OFF" by using the power button, wait 60 seconds and turn it back "ON". If the issue persists, contact our tech support team.